

Our Values

Grow Our Own

Work Smarter

Be Courageous

Accountable to
our Community

Make it Better

Our Purpose

Cassowary Coast Regional Council meets the needs of current and future generations through an integration of environmental stewardship, social advancement and economic prosperity.

To fulfill our purpose, we adopt the following rules and responsibilities:

Lead



We actively engage with the community to create strategic visions and plans, and to make well-informed ethical decisions to work towards achievement of these shared visions.

Provide



We build and maintain infrastructure and deliver services, events and information to meet local needs.

Facilitate



We facilitate community outcomes through grants, networking (bringing interested parties together) and other support.

Partner



We form partnerships and strategic alliances in the interest of the community.

Advocate



We are the voice for the community, seeking to inform and influence decisions in higher levels of government and other external organisations.

Conserve



We strive to preserve and enhance the natural environment and our built and cultural heritage.

Regulate



We comply with and enforce legislation, regulations, local laws and policies.



Cassowary Coast: the most liveable tropical community!

Be a part of the change!

To find out more about our Corporate and Operational Plan visit cassowarycoast.qld.gov.au/corporate-plan



Switch to eRates: Win \$500 off Your Rates

Go paperless - CCRC is moving to eRate notices.

Win \$500 Off Your Rates!

- Sign up for eRates by 30 June 2025 to enter the draw for one of five \$500 credits.
- Open now to residential rate payers only.

How to Sign Up

- Visit cassowarycoast.ezybill.com.au or scan the QR code above.
- Follow the steps to register for eRates.
- That's it! You're in the draw to win!
- If you are already signed up to eRates, you have been automatically entered into the draw. No need to sign up again.

Why go Paperless?

- Save paper and postage and help the environment.
- Get your rate notices instantly. Rate notices by email are quick, easy and FREE!
- If you still want a paper rate notice in the mail, from 1 July 2025, it will cost \$2.25 per rate notice. Pension card holders who do not sign up to eRates are exempt.

THINK

YELLOW

KERBSIDE RECYCLING STARTS 24 MARCH 2025

Your green-lid bin is turning yellow!
Once swapped, start recycling to help create a cleaner, greener Cassowary Coast.

Once swapped, start recycling the following items in your yellow lid bin:



www.cassowarycoast.qld.gov.au/kerbside-recycling

Sign up to Your Water Portal!

Save money and stop leaks early with Your Water Portal. It's free, easy to use, and gives you control.

Why Use Your Water Portal?

- See how much water you use.
- Get alerts to prevent costly leaks.
- Manage your water use and reduce bills.

How to Sign Up:

- Visit water.cassowarycoast.qld.gov.au or scan the QR Code below.
- Register with your property details.
- Start tracking your water use today!

The Rating Concession Policy is changing as of 1 February, for more information visit cassowarycoast.qld.gov.au/downloads/file/3693/rating-concessions-policy

