



CASSOWARY COAST REGIONAL COUNCIL

PO Box 887

INNISFAIL QLD 4860

Ph: 1300 763 903

Email: enquiries@cassowarycoast.qld.gov.au

DISASTER FINANCIAL HARDSHIP APPLICATION

Mandatory Documentation to be supplied at time of application:

The assessment criteria for hardship consideration will be:

- Evidence of eligibility for Australian Government Disaster Recovery Payment. Evidence must be shown to a Council officer at one of Councils Customer Service Centres. Examples of evidence would include, but not limited to:
 - Hardcopy of bank statement (showing receipt of this payment);
 - MyGov login displaying receipt of payment;
 - Email evidence from the Government Department approving payment;
 - Internet banking login displaying deposited payment.

Section 1 – Contact details

Postal Address:			
Suburb:	State:		Postcode:
Home Phone:	Mobile:		
Work Phone:	Email:		

Section 2 – Applicant details (if more than 2 applicants, please complete and attach an additional form)

Applicant 1		Applicant 2	
Given Names:		Given Names:	
Surname:		Surname:	

Section 3 - Property details

Property ID:	Legal Description:	Lot no:	Plan No:
Property Address:	Have you applied for Financial Hardship in the last 2 years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Pensioners only:	If this is your principal place of residence, have you applied for the Council and State Government Pensioner Rates Subsidy concession? (if you are currently in receipt of this, it will be shown on your current Rate Notice)		Yes <input type="checkbox"/> No <input type="checkbox"/>

Section 4– Your Proposal

Full payments of rates would cause financial hardship within the next twelve (12) months: Yes No

I hereby make application to pay outstanding rates on my property by way of:

\$ _____ per fortnight









Section 5- Authorisation

I / We certify that to the best of my / our knowledge and belief, the information set out in this application is true. I / We acknowledge the receipt by the Cassowary Coast Regional Council of this application in no way implies that the Council granted an approved payment agreement. I / We acknowledge that we have read the Financial Assistance Information sheet provided.

Applicant 1:		Date:	
Applicant 2:		Date:	

Privacy Statement: The Cassowary Coast Regional Council respects your privacy. Personal information on this form is collected in accordance with Local Government Regulation 2012 and is used only by Council staff for the purpose of this form. Your personal information will not be disclosed to any other person or agency unless you have given your permission or Council is required to do so by law. You may apply to access this information on the appropriate form obtainable from Council Website at any time.

FINANCIAL ASSISTANCE INFORMATION FACT SHEET

 <p>Queensland Government</p>	<p>Queensland Government – Financial Assistance https://www.qld.gov.au/community/losing-your-job-income/financial-assistance</p> <p>Telephone: 13 74 68</p>
 <p>Queensland Government</p>	<p>Queensland Government – Mortgage Relief Loan https://www.qld.gov.au/housing/buying-owning-home/financial-help-concessions/mortgage-relief-loan</p> <p>Telephone: 1300 654 322</p>
 <p>Australian Government Australian Financial Security Authority</p>	<p>Australian Financial Security Authority https://www.afsa.gov.au/i-cant-pay-my-debts/support-services/where-find-help-managing-debts</p>
	<p>Money Smart https://moneysmart.gov.au/</p>
	<p>Lifeline – Financial Stress https://www.lifeline.org.au/get-help/information-and-support/financial-stress/</p> <p>Telephone: 13 11 14</p>
	<p>The Salvation Army – Financial Assistance https://salvos.org.au/need-help/financial-assistance/</p> <p>Telephone: 13 72 58</p>
	<p>Financial Counselling Australia https://www.financialcounsellingaustralia.org.au/</p>
	<p>National Debt Helpline https://ndh.org.au/</p> <p>Telephone: 1800 007 007</p>